

RETURNS POLICY

1. No items below R500 will be accepted for return.
2. Without prior approval, receipt of returned goods does not constitute acceptance thereof.
3. CraigCor Distribution reserves the right to accept the return of goods entirely at its discretion.
4. Goods returned for credit not in original packaging or where factory seal has been broken, will not be accepted.
5. No credit, replacement or exchange will be issued on goods found to be obsolete, damaged, re-machined, purchased from other suppliers or where there is obvious evidence that the goods were tampered with or altered.
6. Non-stock goods will be accepted for return at the discretion of CraigCor Distribution management.
7. If it is a non-stocked item (approved for return by Management) or exceeds the allowed stock level at CraigCor Distribution, it will be returned to the manufacturer / original supplier. The relevant fees (handling, restocking, return, freight) will be recovered from the customer. Rules and fees vary per supplier:
 - a. Any Allen Bradley product may incur handling fees between 25%-50%.
 - b. Other brands are not returnable.
8. If a return is approved for repair or remanufacture, a quote will be sent to the customer. The repair or remanufacture process will only commence once a valid Purchase Order is received. Should a Purchase Order not be received within 14 days, the item will be returned to the customer.
9. Ensure you always receive a return slip from CraigCor Distribution staff.
10. Your return slip number must be referenced in all correspondence with CraigCor Distribution.

Directors

W J van Vuuren (CEO and Chairperson)
B Burke (#)
N Brits
S Xulu (#) Non Exec

Locations

Johannesburg: 15-17 Poplar Crescent, Lordsvue Industrial Park, Chloorkop, Midrand
Cape Town: 3 on London, London Circle, Brackenford Business Estate, Brackenford
Rustenburg: Mabe Business Park, 10 6 Kgwebo Rd, Waterval Ext 4, Rustenburg